**UN PRB Progress Statement** 

A/S Arbejdernes Landsbank

2024

# Arbejdernes Landsbank al finans vestjyskBANK



# Principle 1: Alignment

The Group offers a wide range of financial products and services to private and business customers and works proactively to integrate sustainability and social responsibility into its products. This includes transition, such as housing loans for energy improvements and financing electric vehicles on favourable loan terms and welcoming all types private of customers.

In 2023, the Group announced the goal of being climate-neutral by 2050, as well as a number of subgoals to be realised by 2030, and which are relevant to several of the products that the Group offers and customer categories that the Group services.

For more details see The Group's annual report page 120-123.

# Principle 2: **Impact & Target Setting**

In 2023 and 2024, the Group carried out a double materiality analysis to determine material impacts, risks, and opportunities for the Group to prepare for the requirements of EU's Corporate Sustainability developing value propositions in support of the green Reporting Directive (CSRD). The analyses included an transition in society. The Group will also reduce its assessment of positive and negative impacts from the negative impacts, including the financed GHG Group's own operations as well as from activities in the value chain. The double materiality assessment builds upon the impact analysis carried out in 2021 among other things. The results are published in the Group's annual report for the reporting year 2024.

### Climate change mitigation

The Group is working to ensure that the strategy and needs through different channels and local insights. business model are compatible with the transition to a sustainable economy and with the reduction in global warming in line with the Paris Agreement. The from sources such as customer satisfaction surveys, Group has committed to being climate-neutral by 2050, and a number of interim targets have also been Trustpilot. The insights gathered are used to develop set for the period up until 2030. These include GHG emission reduction targets for our own emissions (scope 1 and 2) and financed emissions (scope 3). These targets are described on page 93 in the Group's For more details see The Group's annual report page annual report.

### Financial health and inclusion

The Group advises and provides services to hundreds of thousands of customers, including private individuals, companies and associations.

# Principle 3: **Clients & Customers**

## Climate Change Mitigation

The Group's general approach to climate change mitigation is to increase financing and investments in activities and companies that contribute to the green emissions. To achieve its reduction targets, the Group has developed a number of actions, described on page 91 in the Group's annual report.

### Financial health and inclusion

The Groups work, with primarily financial inclusion, is gained through understanding of our customers

To understand customer needs, feedback is collected net promoter scores, Voxmeter image surveys and value-adding financial products and services that promote financial inclusion and customer satisfaction.

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	Due to society becoming increasingly digitalized and	
	technological advances, more and more of the	
	Group's services are being digitalized. The Group's	
	current actions are mainly targeted financial inclusion	
	for those of our private customers who risk being	
	alienated if they are unwilling or for different reasons	
	can't take part in the digital transition.	
	The Group has different initiatives in place to support	
	financial inclusion of our private customers including	
	nationwide branch and ATM presence, user	
	evaluation of digital initiatives as well offering basic	
	banking services free of charge basic.	
	The Group is currently defining a social program that	
	is reflecting the strategy and initiatives of the bank.	
	This is currently work in progress. This also means	
	that as of now, AL Group has not been able to	
	determine baselines and set targets that reflect our	
	initiatives on financial health and inclusion.	
	For more details see The Group's annual report page	
	120-123.	
Links & references	Links & references	Links & references
Arbejdernes Landsbanks Group's annual report 2024:	Arbejdernes Landsbanks Group's annual report 2024:	Arbejdernes Landsbanks Group's annual report 2024:
al annual report 2024.pdf	al annual report 2024.pdf	al_annual_report_2024.pdf



Principle 4: Stakeholders	Principle 5: Governance & Culture	Principle 6: Transparency & Accountability
The Group takes a systematic approach to collecting inputs that support the business model and ensure that its activities have positive results for key stakeholders. The main categories of stakeholders involved by the Group include employees, customers local communities, investors, regulatory authorities, suppliers and business partners and workers in the value chain.  In preparation for the sustainability statement, the Group has carried out a double materiality assessment. Preparation of the double materiality assessment has involved a number of employees who have also represented perspectives from the Group's stakeholders.  There have been no consultations with external stakeholders, including affected communities, as part of the double materiality assessment. Internal stakeholders, by virtue of their knowledge and role, have been able to represent external stakeholders	ESG committee to support its work with sustainability.  A Sustainability Council consisting of representatives from the Executive management and senior management and has been set up at Group level, tasked with ensuring central coordination of the implementation of the sustainability strategy, including monitoring of progress towards actions and targets.  For more details see AL Group's annual report page 36-38.	238-240.



For more details see AL Group's annual report page		
33-35 and page 40.		
Links & references	Links & references	Links & references
Arbejdernes Landsbanks Group's annual report 2024:	Arbejdernes Landsbanks Group's annual report 2024:	Arbejdernes Landsbanks Group's annual report 2024:
al annual report 2024.pdf	al annual report 2024.pdf	al annual report 2024.pdf